West Annapolis Group Mobile Application Privacy Policy

Last updated: September 01, 2023

Introduction

Welcome to the Privacy Policy for West Annapolis Group's mobile application (hereafter referred to as "the App"). This policy is intended to cover the usage of the App provided by West Annapolis Group's dental offices—namely West Annapolis Family Dentistry, Burwood Village Dentistry, and Annapolis TMJ ("us," "we," or "our"). We respect your privacy and are committed to protecting your personal data.

This Privacy Policy will inform you about how we look after your personal data when you use our App and tell you about your privacy rights and how the law protects you.

Information We Collect

Information You Provide

- Account Information: When you register on the App, we collect your name, date of birth, and one-time code generated by the dental practice management system.

- Medical Records: You have the option of uploading or entering your dental or medical history for use within the App.

- Appointment Details: When you schedule an appointment, we collect information about your availability and the type of service you are looking for.

Automatically Collected Information

- Usage Data: We collect data about how you use the App.

- Device Information: Information such as device type, operating system, and device identifiers may be collected.

How We Use Information

- To provide, update, maintain, and protect the App and our services.

- For analytics and research to improve the App.

- To comply with legal requirements.

Data Sharing and Disclosure

We may share your personal information with third parties in the following cases:

- Service Providers: We may use third-party vendors to carry out services like email delivery, hosting, and analytics.
- Legal Requirements: We may disclose your personal information when required by law or legal process.

Security

We take reasonable measures, including administrative, technical, and physical safeguards, to protect your information from loss, theft, misuse, and unauthorized access.

Children's Privacy

The App is not intended for use by children under the age of 13.

Your Rights

- Access: You may request a copy of the personal information we hold about you.
- Correction: You may have inaccurate personal information corrected.
- Deletion: You may request that your personal data be deleted.

Changes to This Policy

We may update this Privacy Policy to reflect changes to our practices. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "last updated" date at the top of this Privacy Policy.

Contact Us

For any questions about this Privacy Policy, you can contact us at:

- Email: info@westannapolisgroup.com